

N26身份验证过程记录-雪慕斯

问题与回答

1. Do you agree to record this verification process?

(是否同意记录本次验证过程?)

回答: Yes

2. Do you use this account yourself?

(这个账户你是自己使用吗?)

回答: Yes

3. Is the account password only known to you?

(账户密码是否只有你一个人知道?)

回答: Yes

4. 第四问:

okay, so please ensure that nobody else can be seen or heard at any point during the call. Otherwise, you'll have to cancel the call due to this texture rules and will have to try again to complete the verification, you receive a 10 code by Sivs. The code must be received on the same device you're using now for the identification, Otherwise, you won't be able to complete the verification, Just one more question, Did somebody prepare you for this call? Yes or no?

1. Ensure Privacy

Please ensure that nobody else can be seen or heard at any point during the call.

Note: If this rule is violated, the call will be canceled, and you will have to try again to complete the verification.

请确保隐私

请确保在通话过程中任何时候都不会有其他人出现或发声。

注意: 如果未能遵守此规定, 通话将会被取消, 您需要重新尝试完成验证。

2. Receiving the Verification Code

- You will receive a **10-digit code** via SMS.

- **Code Requirements:** The code must be received on the **same device you are using now for the identification.**

- If these requirements are not met, you will not be able to complete the verification.

接收验证码

- 您将通过短信收到一个 **10位验证码**。

- **验证码接收要求:** 验证码必须在 **您当前用于身份验证的同一设备** 上接收。

- 如果未满足上述要求, 您将无法完成验证。

3. Additional Question

- Question: **Did somebody prepare you for this call? Yes or no?**

- (有人为这次通话做了准备吗? 请回答“是”或“否”。)

其他问题:

4.Can you speak English?

答: english

验证过程

1. 拍摄照片

- 验证员: I will now take a photo of you, please look into the camera. Would you please remove your glasses?
(我现在要给您拍一张照片, 请看着相机。请您摘掉眼镜好吗?)
 - 操作: 摘掉眼镜
- 验证员: Please stay like that, I will take a photo of you.
(请保持这样, 我给您拍张照片。)
 - 操作: 保持不动
- 验证员: Thank you, you can put the glasses back on.
(谢谢, 您可以把眼镜戴回去了。)
 - 操作: 戴回眼镜

2. 手势动作

- 验证员: Now please move your hand with spread fingers from bottom to top in front of your face.
(现在请张开手指, 在脸前从下到上移动您的手。)
 - 操作: 跟着示范照做, 有可能是从上往下, 从左往右, 需要遮住眼睛

3. 身份证件拍摄

- 验证员: To take some pictures of your ID document, I will turn on the rear camera. Please hold your ID document's photo page from the side into the camera.
(为了给您的身份证件拍一些照片, 我将打开后置摄像头。请将您的身份证件的相片页从侧面放入相机中。)
 - 操作: 将护照的照片页置于后置镜头的取景框中
- 验证员: Please stay like that, I will take a picture. Don't move the passport please.
(请保持这样, 我会拍张照片。请不要移动护照。)
 - 操作: 保持不动

4. 护照全息图拍摄

- 验证员: Okay, now I will turn on the camera light. Do you see this yellow and red color? Where the yellow and red is, there will be a hologram, a colorful circle. I need to take a picture of it, so please tilt your passport like this.
(好的, 现在我会打开相机灯光。您看到黄色和红色了吗? 黄色和红色所在的地方会有一个全息图, 一个彩色圆圈。我需要拍一张照片, 所以请像这样倾斜您的护照。)
 - 操作: 跟着示范照做



5. 护照方块拍摄

- 验证员：Now please show me this Chinese square in the top right corner, I need to take a picture of it.
(现在请给我看看右上角的这个中国方块，我需要给它拍张照片。)
 - 操作：将照片页右上角的方块展示给她看
- 验证员：Now please cover half of that square with your finger and I will take a picture.
(现在请用手指覆盖住该方块的一半，我将拍照。)
 - 操作：用手指盖住方块的一半

6. 护照封面拍摄

- 验证员：Please close your passport, now I need to take a picture of your closed passport.
(请合上您的护照，现在我需要给您合上的护照拍照。)
 - 操作：合上护照，将护照封面展示给她



7. 出生日期确认

- 验证员：Stay like that please and tell me what is your date of birth?
(请保持这样，告诉我您的出生日期是多少?)

- 操作：用英文回答出生日期，提前背好。我认证的时候，没问我生日问我出生地。回答China，然后用拼音回答省市。比如guang dong shen zhen

8. 护照号码确认

- 验证员：Thank you, I am switching to the front camera. Now please read to me your passport number.

(谢谢，我正在切换到前置摄像头。现在请把您的护照号码读给我听。)

- 操作：用英文念出护照号码。提前背好自己的英文护照号码。先按照字母念，我碰到了让我连着念数字，但我不会，直接一个一个点念数字，也给过了

9. 账户开设确认

- 验证员：Is having this bank account your personal decision, yes or no?

(拥有这个银行账户是您个人的决定，是还是否?)

- 回答：Yes

10. 验证码输入

- 验证员：Please push the request ident code button. Once you receive your code, enter it here and confirm.

(请按下请求验证码按钮。收到验证码后，请在此处输入并确认。)

- 操作：点击手机上的请求按钮，收到验证码后输入。再次提醒，接收验证码需要在认证视频的手机才行。

验证结束

- 验证员：Thank you for your patience, the identification process is now complete. Please follow the next steps that are prompted in the APP. Goodbye and have a nice day.

(感谢您的耐心等待，验证过程现已完成。请按照APP中提示的后续步骤进行操作。再见，祝您拥有美好的一天。)

- 回答：Thank you, have a nice day.

- 验证员：Thank you, bye.

(谢谢你，再见。)

- 回答：Bye